

LAIKIPIA



UNIVERSITY

UNIVERSITY EXAMINATIONS

2ND SEMESTER 2023/2024 ACADEMIC YEAR

FOURTH YEAR EXAMINATION FOR THE DEGREE
OF BACHELOR OF ARTS IN PSYCHOLOGY

SOCI 413/407: CONFLICT RESOLUTION AND MANAGEMENT

STREAM: BA

TIME: 2 HRS

DAY: MONDAY [10.30-1.30 P.M]

DATE: 15/04/2024

THIS QUESTION PAPER CONSISTS OF THREE (3) PAGES

PLEASE DO NOT OPEN UNTIL THE INVIGILATOR SAYS SO.



Instructions: Answer all questions in **SECTION A** and any **TWO** in **SECTION B**

QUESTION ONE

- (a) Define the following concepts using relevant examples
 - (i) Reconciliation (2Marks)
 - (ii) Reconstruction (2Marks)
 - (iii) Reparation (2Marks)
 - (iv) Cohesion (2Marks)
 - (v) Power relations (2Marks)
- (b) Examine ways in which human needs theory leads to conflict in society (10Marks)
- (c) Evaluate using examples the role of United Nations (UN) in conflict prevention and resolution (10Marks)

QUESTION TWO

- (a) Identify the phases of conflict using relevant illustrations (10Marks)
- (b) Determine consequences of conflict with special reference to the 2007/8 political violence in Kenya (10Marks)

QUESTION THREE

- (a) Examine ways in which the following activities would reconcile conflicting parties and bring lasting peace
 - (i) Theater/Drama (7Marks)
 - (ii) Music (7Marks)
 - (iii) Soccer/football (6Marks)

QUESTION FOUR

Read this case study and answer the questions that follow

“You like to go out to clubs and parties and have friends over, but your roommate is much more of an introvert. You’ve tried to get them to come out with you or join the party at your place, but they’d rather study. One day your roommate tells you that he/she wants to break the lease you both signed for three months so they can move out early to live with one of their friends. Since you both signed the lease, the consequences are that if you break the lease, you automatically lose your portion of the funds deposit”

- (i) Which conflict management skills would you use in this situation (10Marks)
- (ii) Determine how you could apply the social identity theory to solve the dispute (10Marks)

QUESTION FIVE

- (a) Examine the effects of conflict in societies (12Marks)
(b) Why is justice critical in meaningful conflict resolution (8Marks)

